

Dear Student,

Over the past few weeks, we've been monitoring the situation in relation to the student housing accommodation that we manage to ensure we continue providing support and assistance for all of our student housing customers, taking into account the unprecedented coronavirus pandemic.

As part of this exercise we have considered our approach to our accommodation for the summer term, and the rents we charge, because these rents enable us to deliver our operational and front-line key services. Not receiving these rents would have a significant effect on our ability to deliver these services during this crisis when they are needed most, and in the future. Therefore, the steps that we are taking in relation to our accommodation and rents are as follows:

- Unless instructed by Government, we will keep our student housing accommodation open as we know that some students have followed advice to stay-put, are self-isolating, or may not be able to return home if they are from overseas.
- Where students are now suffering from financial distress, we will consider this on a case-by-case basis and agree payment arrangements for the summer term that are appropriate and not detrimental to the students or their longer-term desire to study.

As I am sure you will expect, we are constantly reviewing what's happening in relation to coronavirus and our student accommodation and working to achieve the best outcome for all concerned. If the position changes I will let you know immediately.

Yours faithfully



Sarah Westwood  
Operations Manager, Places for People Homes