

Cancellation of Student Tenancy Policy

For Norwich University of the Arts Students Living in All Saints Green

Under the Consumer Protection (Distance Selling) Regulations 2000, the Landlord is required to provide the following information if the Landlord or the Agent has not met the Tenant before entering into the Tenancy Agreement.

The name of the supplier of the accommodation is Derwent Facilities Management Limited, (Company No. 07264667) No. 1 Centro Place, Pride Park, Derby, DE24 8RF.

The Tenant has the right to cancel the Tenancy Agreement by giving written (by e-mail, fax or post) notice to the Landlord within 7 working days, beginning on the day after the date the contract becomes binding. The date the Tenancy Agreement contract becomes binding is the date the Landlord confirms the Tenancy Agreement has been completed by sending an email to that effect to the Tenant.

After this date the student will agree to pay for the entire tenancy agreement even if they leave the accommodation partway through the year for any reason. **By signing your tenancy agreement for a room in All Saints Green you are agreeing to pay for the room for the entire duration of the contract. This will apply even if you terminate or take an intermission (to take a break, perhaps on the grounds of ill health) from your studies at any point during the contracted period.**

The Tenant's right to cancel does not apply once the Landlord has started to provide the Accommodation to the Tenant: after the first day of the Tenancy Period, it is too late to cancel and early terminations will be dealt with in accordance with clause 8 of the Tenancy Agreement.

There is no extra charge if the Tenant books their Accommodation by post or other means of distance communication.

The offer of Accommodation and the price remain valid until the expiry date stated in Derwent's offer of Accommodation to the Tenant, but after that date the offer of Accommodation will automatically lapse if the Tenant has not accepted it and complied with the pre-conditions regarding payment of deposit and providing a guarantee.